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| **US ID 01:** *Login* | |
| **As a** | User |
| **I Want to** | Login to the system |
| **So that** | I can use the system |
| **Priority** |  |
| **Acceptance Criteria** | * Submit user name/email * Show error message if anything goes wrong * Redirect to user dashboard based on users role |

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| **US ID 02:** *Submit claims* | |
| **As a** | Student |
| **I Want to** | Submit extenuating circumstance claims |
| **So that** | I can inform to the EC Coordinator about my circumstance |
| **Priority** |  |
| **Acceptance Criteria** | * Fill up all necessary fields and submit the EC claims * Show error message if anything goes wrong. |

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| **US ID 03:** *Upload evidence* | |
| **As a** | Student |
| **I Want to** | Submit claims with upload evidence |
| **So that** | I can prove the claim to the EC Coordinator |
| **Priority** |  |
| **Acceptance Criteria** | * Upload the evidences with details * Show error message if anything goes wrong. |

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| **US ID 04:** *Email to EC Coordinator* | |
| **As a** | EC Coordinator |
| **I Want to** | Receive email when a student submit claim. |
| **So that** | I can able to know about the claim. |
| **Priority** |  |
| **Acceptance Criteria** | * Receive email to the appropriate email address * Should have the claim details link in the email body. |

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| **US ID 05:** *Process the claims* | |
| **As a** | EC Coordinator |
| **I Want** | process any claim within 14 days |
| **So that** | I can examine the claims |
| **Priority** |  |
| **Acceptance Criteria** | * Take proper action regarding the details of the claim * Claims are disabled after a closure date * Claim have to be processed within 14 days. |

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| **US ID 06:** *Email to student* | |
| **As a** | Student |
| **I Want to** | get email when claim is processed |
| **So that** | I can get notify about my claim |
| **Priority** |  |
| **Acceptance Criteria** | * Receive email to appropriate students email address * Show error message if anything goes wrong * Should have the claim details link in the email body |

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| **US ID 07:** *EC manager facilities* | |
| **As a** | EC manager |
| **I Want to** | view all claims without having processing permission |
| **So that** | I can oversee the process. |
| **Priority** |  |
| **Acceptance Criteria** | * EC Manager must have to logged in * Should have proper link to view all claims * Can view all claims * Shouldn’t take any action of any claim |

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| **US ID 08:** *Administrator facilities* | |
| **As a** | Administrator |
| **I Want to** | View or edit any data such as claim, evidence and roles. |
| **So that** | I can maintain the system |
| **Priority** |  |
| **Acceptance Criteria** | * Admin must have to logged in * Show error message if anything goes wrong * Can view all student, staff and claim list * Can create new student Batch and set validate dates * Can create new module and set validate dates * Can reset user passwords. |

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| **US ID 09:** *Student facilities* | |
| **As a** | Student |
| **I Want to** | Access my own claims and decisions. |
| **So that** | I can understand the situation about my claim. |
| **Priority** |  |
| **Acceptance Criteria** | * Student must have to logged in * Show error message if anything goes wrong * Can view all claims submitted by me * Can edit claims before closer date * Can view profile |

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| **US ID 09:** *Statistics report* | |
| **As a** | Admin/ EC Manager |
| **I Want to** | View statistical reports |
| **So that** | I can understand the claim processes |
| **Priority** |  |
| **Acceptance Criteria** | * User must have to logged in * Can view statistics of claims within each faculty for each academic year * Can view statistics of claims within each faculty for each academic year * Can view statistics of student making claims within each faculty for each academic year |

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| **US ID 09:** *Exceptional report* | |
| **As a** | Admin/ EC Manager |
| **I Want to** | View exceptional reports |
| **So that** | I can understand the claim processes |
| **Priority** |  |
| **Acceptance Criteria** | * User must have to logged in * Can view list of claims submitted without evidence. * Can view list of claims without decision after 14 days. |